

Kalahari Resort &
Conference Center
1305 Kalahari Drive
P.O. Box 590
Wisconsin Dells, Wisconsin 53965
Toll Free (877) 253-5466
info@kalahariresort.com



Enjoy the world of Africa in the heart of the Midwest's #1 vacation destination, with comfortable accommodations, and a spectacular indoor water park. Dining options and cocktail lounge are located within the resort. Also located at the resort is the 10 Screen Desert Star Cinema, the Big Game Room, fitness center, and the Oasis Day Spa. Every room at the Kalahari features a hair dryer, microwave, refrigerator, ironing board and iron, coffeemaker and in-room safe. Internet access and room service is available.

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Room rates for the conference offered at \$70 single, \$119 for Double, Triple, and Quad rooms. All rooms are subject to state and local taxes. Arrange your accommodations directly with the Kalahari Resort. A block of rooms has been reserved until April 19, 2010.

Checks, money orders and purchase orders are accepted in advance. When making reservations by credit card, the first night's stay is applied and processed. To claim tax exemption, the Kalahari must have a tax exempt certificate at the time of reservation or upon arrival. For more information on the Kalahari visit www.kalahariresort.com

Application has been made for continuing Legal Education Credits, Guardian ad Litem Education and Judicial Credits. You will need to sign in at the registration table daily to be eligible for those credits.

WIPCOD has reapplied to be approved by the American Psychological Association to sponsor continuing education for psychologists. WIPCOD maintains responsibility for this program and its content.

**Wisconsin
Inter-Professional
Committee on Divorce**

WIPCOD

34th Annual Conference

May 20 & 21, 2010

**Taking the War
out of our Words:
The Art of Powerful
Non-Defensive
Communication**

Presenter:

Sharon Strand Ellison, MS

**Kalahari Resort &
Conference Center
Wisconsin Dells, Wisconsin**

Conference registration including continental breakfast and conference materials for Thursday and Friday is \$195. Single day registration is \$100. Student rate is \$75 for Thursday and Friday, \$45 for one day registration.

Students must provide proof of student status at time of registration (Student identification).

Scholarships are available. to inquire or apply, please visit the website www.wipcod.org

Please make checks payable to WIPCOD. Payment prior to onsite registration is encouraged.

Pre payment by credit card is available through the website

For more information, or to register online, please visit our website at www.wipcod.org

Return this form to

WIPCOD, P.O. Box 0174, Waukesha, WI 53187-0174

For more information contact

Ms. Jenny Cooke Phone (608) 266-4283 or

visit our website at www.wipcod.org

Name(s) _____

Agency or Business: _____

Address and Phone: _____

Payment Enclosed: _____

Check _____ Purchase Order _____ Payment at Registration _____

Thursday only _____ Friday only _____ Thursday and Friday _____

Email _____

THURSDAY, May 20, 2010

- 7:15 to 8:15 **Registration**
- 8:15 to 8:30 **Welcome**
Introduction of Scholarship Recipients
Introduction of Speaker
- 8:30 to 12:00 **The “War Model” for communication**
1. The dynamics of Defensiveness
and Power Struggle
- 10:15 to 10:30 **Morning Break**
- 10:30 to 11:45 **A. The Cost of Defensiveness**
B. Victim Mind-Set-Scientific data on the
physiological impact of defensiveness
C. “Labeling”—The breakdown of trust
D. Six defensive modes
- 11:45 to 12:00 **Discussions and Questions**
- 12:00 to 1:15 **Lunch**
- 1:15 to 1:45 **The Powerful Non-Defensive**
Communication Model
- 1:45 to 3:00 **Shifting from the “War Model” to**
Non-defensive Questions: (A) intention
(B) tone (C) body language
- 3:00 to 3:15 **Afternoon Break**
- 3:15 to 4:30 **Three formats that can diffuse defensiveness**
- 4:00 to 4:30 **Questions and Wrap-up**
- 5:00 **Hospitality and Networking in Lounge**

Sharon Strand Ellison M.S.

Sharon is an internationally recognized communication consultant and award-winning speaker. She created the cutting edge paradigm for communication called *Powerful Non-Defensive Communication*. Sharon is the author of *Taking the War out of Words: The Art of Powerful Non Defensive Communication*. Her audio book, *Taking Power Struggle s Out of Parenting*, won a 2006 Benjamin Franklin Award. Sharon has worked extensively with professionals engaged in the collaborative divorce process.

Sharon has her Master’s Degree in Interdisciplinary Studies in Juvenile Corrections from the University of Oregon and she was a Scholar in Residence at Saint John’s University. She has been a keynote speaker, conference presenter and trainer for corporations and non-profit. Sharon is committed to community building in every environment.

In her work spanning over forty years, Sharon has developed innovative programs for youth and families and provided extensive training for professionals serving families

FRIDAY, May 21, 2010

- 8:15 to 8:45 **Registration**
- 8:45 to 9:00 **Welcome and Announcements**
- 9:00 – 10:45 **Questions Exercise & Discussion:**
A. Team practice of the 3 types of questions
using own examples.
- 10:45 – 11:00 **Morning Break**
- 11:00 – Noon **Shifting from “War Model” to**
Non-Defensive Statements
four-part statement
- Noon – 1:15 **Lunch**
- 1:15– 2:45 **Statements Exercise & Discussion: work in**
teams and practice four-part statement using
own examples.
- 2:45 – 3:00 **Afternoon Break**
- 3:00 – 4:00 **Shifting from “War Model to Non-Defensive**
Predictions: (A) intention, (B) tone, (C.)
body language, (D) two types of prediction
- 4:00 to 4:30 **Summary and Close: Raise the glass ceiling**
- 4:30 **Turn in Evaluations and pick up certificates**
of attendance

PROGRAM LEARNING OBJECTIVES

Examine subtle (and not so subtle) ways that professionals may prompt each other and clients to become defensive and block effective resolution of dispute.

Apply new communication techniques that reduce defensiveness and power struggles and promote openness and sincerity.

Gain skills to ask questions that get at the core issues quickly; give feedback without conveying judgment; express opinions without causing alienation; set boundaries that increase respect; and develop a common understanding of issues.

SCHOLARSHIPS INFORMATION

Each year , WIPCOD makes available grants for individuals involved in Family Court Services, mediation, custody evaluations, Guardian ad Litems, domestic violence counselors, mental health counselors, psychologists, judges, and court commissioners. The grants also cover graduate students in the above mentioned fields, as well as in social work, counseling, and law. The grants cover the registration fee. This includes course materials and lunch for both days. Additionally, we provide a check for \$100 to help defray costs of lodging and/or travel.

Interested parties should visit our website for
further information and application at:
www.wipcod.org